

对不起，我不会说中文。

I'm sorry I don't speak Chinese.

如果没有__月__日__:__的票，请告诉我是以下哪一种情况：

If you don't have tickets for that day/time, please indicate your answer:

1)有当天的票，但是没有硬卧票。有软卧/软座/硬座票你要吗？

We have tickets for that day/time but we don't have hard sleeper tickets. Would you like a soft sleeper - soft seat - hard seat ticket for the same train?

2)没有当天的票，有_____（日期时间）的票。

We don't have tickets for that day/time but have for _____ (date/time)

3)只有硬座票，但你试着在车上换成硬卧票。

We have only seat tickets but you can upgrade them on the train to hard-sleeper tickets.

谢谢你的帮助！

Thank you for your help!